

Recertification & Repairs

To Maintain your device warranty and ensure compliance with safety standards, all devices must undergo an annual recertification.

To make the service fast and make sure you get your device back ASAP we wish that you fill in this form. If you have any questions, don't hesitate to contact us.

If you had any problems with your device don't forget to tell us before we start service. This to make sure you get your device back asap.

Service include following:

We Will:

- Take apart your device,
 - clean the interior
 - inspect parts for wear.
- Do all testing according to Headrush standards
- Inspect the webbing and carabiner.
- Test the unit to make sure it performs to Headrush standards.
- Repackage, remember to save the original box. If you don't have it we can send you a new one. This to make sure the unit not being destroyed during transport.
- When service is paid we will order shipping and return your device.

Next step:

- Fill in the Form below, and send to us at info@ziplineeurope.com
- Shipping
 - Let us know if you want us to order take care of all shipping, we will check dates that suits you and send you label that you attach to your boxes.
 - If you send it, use our address as below.
- Please remove all carabiners, mounting chain, pins, etc. from the unit before sending. We are unable to ensure they will be returned.

Note: We will automatically replace any webbing, nozzles or other non-warranty parts deemed damaged or excessively worn. The cost of the new parts will be invoices after service. You will receive an itemized receipt with information also on the Inspection report what has been replaced and why.

We are not allowed to send a unit back into the field with defective parts and are obliged for safety to change them.

When we received fully payment for service and any shipping cost we will send your unit/s back.

Yearly Recertification Service cost:

- Trublue/TrublueXL 199€ Trublue Speed 239€
- All models of QuickJump and QuickFlight 299€
- All models of Zipstop 450€ (Incl retraction spring change every year)

Shipping and spareparts not included.

If you have any question don't hesitate to contact us by email or direct on phone

Fill in the form below with company details:

	Billing address	Shipping address
Company		
Street		
Zip code		
Town		
Country		
VAT		
Contact person		
Phone		
Email		
Other info		

Fill in the form below with necessary device info:

Modell ZS/TB/QJ/QF/FL	
Bought year	
Serial number	
Last recertification	
How many devices	
Other info: Ex. Problems	

To prevent damage from shipping, your device must be packed in its original box (or buy a replacement box). Include a copy of this form in each box. Please remove all carabiners, mounting chain, pins, etc. from all units before sending. We are unable to ensure they will be sent back.

Insurance cover up to 15 000€. Price is 45€ in Total for shipping booked true us. Sign YES or NO here if you want the Insurance	
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Sign below that you accept the service fee and any change of spare parts determined during service.

Your name:

Company:

Signature:
